

Should you have purchased a ticket with Air France that has subsequently been cancelled, you can postpone your departure date without incurring any change fees. You may also postpone an uncancelled flight if the booking was issued on or before 21 April 2020 and the original departure date was scheduled for 31 August 2020 or before. In both cases, you can book your new ticket with Air France, KLM, Delta and Virgin Atlantic up to 30 June 2021. If you book on or before 31 October 2020 and your new flight departs on or before 15 June 2021, you will be granted an extra 15% in addition to your original booking amount to spend on your new booking. This offer will not apply to flights that depart from 1 December 2020 onwards.

If you want to book the same route, you will not be charged the difference in fares, if the new flight departs on 30 November 2020 or before and you book before 31 October 2020, subject to availability. If departing on or after 1 December and the fare type stated on your ticket is not available, you may be required to pay the difference in price.

You can also book on any of the routes offered by Air France, KLM, Delta and Virgin Atlantic. In this case, you will need to pay the difference.

Either if you book the same route or a different one, you will not incur any additional change fees.

In the event that the new flight is cheaper than your original flight, you will be issued a voucher for the difference, to be used on your next booking. This will not include reimbursement either in full or in part for the additional 15%.