

We are offering you the flexibility to fly with us again when you're ready if you booked a ticket on or before 30 August 2020 for travel on or before 30 November 2020. Your booking may have been affected for several reasons, including flight cancellation, travel bans, government advisory against travel, visa process changes or quarantine, or simply because you were unable to reach the airport due to government lockdown. Whatever your circumstances, you can choose to keep your ticket and we'll extend its validity to 24 months from the date of your original booking. The fare amount you paid for your original booking will be accepted for any flight to the same destination/region* at any time with no fees incurred during this period. Please find a list of Emirates regions below.

How does the flexible ticket work?

You don't have to call us if you have a cancelled booking. We've now extended the validity of your ticket for up to 24 months so you can just call us to reschedule your flight whenever you're ready to travel again. There are no change fees when you rebook within this period. The flexible ticket option is available for bookings made on or before 30 June 2020. Bookings made from 1 July onwards are subject to the fare conditions applicable at the time of your booking.

*The Emirates regions are:

Africa

Australasia

Europe

the Far East

the Gulf, Middle East and Iran

Indian Ocean Islands

North America

South America

West Asia

This policy may be updated by the airline at any moment without prior announcement.