

Should you have purchased a ticket with Lufthansa Group, you can postpone your departure date without incurring any change fees. You can book your new ticket with any of the airlines belonging to the Lufthansa Group (Lufthansa, Swiss, Austrian Airlines, Brussels Airlines, Air Dolomiti, Eurowings, Germanwings and Edelweiss Air) until 31 January 2021 for flights scheduled to depart before 31 December 2021.

If your new flight departs before 31 December 2020 and you book before 31 August 2020, you will be granted an extra €50 / \$50 in addition to your original booking amount, for use on a subsequent booking. This offer will not apply to flights that depart from 1 January 2021 onwards.

You will be able to change the route, with the only exception being domestic tickets for within Germany that may not be exchanged for international tickets and vice versa. You will be charged the fare difference in this case.

For the remainder of route changes, no additional change fees will apply.

Where a new flight booking is cheaper than the original, you will be issued a voucher for the difference, to be used on your next booking. The same conditions apply to the €50 / \$50 bonus (should you be eligible), in that any unused credit will be returned in voucher form.

This policy may be updated by the airline at any moment without prior announcement.