

Should you have purchased a ticket with Air New Zealand that has subsequently been cancelled, you can postpone your departure date without incurring any change fees. If your departure date was on or before 31 March 2020, you can book your new ticket with Air New Zealand up to 31 March 2021. In case your departure date was on or after 1 April 2020, you can book your new ticket up to 31 October 2021 in the case of domestic flights and 30 June 2021 for international flights.

You will be able to rebook on the same route or any other route offered by Air New Zealand, but in both cases will be charged any fare difference that might apply.

Whether you book the same route or a different one, you will not incur any additional change fees. In the event that the new flight is cheaper than your original flight, you will not be able to use the difference on subsequent bookings.

Passenger changes are not permitted.