

All passengers included in the booking will receive a flexible ticket equivalent to the unused value of their ticket. Additionally, all unused adult fare tickets will receive an additional voucher worth between SGD 75 and SGD 500 (or equivalent in local currency, further details below).

A flexible ticket enables you to enjoy greater flexibility for your future travel. You can use it to rebook for travel to a different destination anytime before 31 December 2021 (rebooking should be done on or before 31 December 2020). When you rebook, you can change route and also choose a more flexible fare type or a upgrade in cabin class. Fare difference will be charged but you will not incur any additional change fees. Flexible tickets can be used for up to two separate bookings, so you can use any remaining credits for a second booking.

The additional voucher shall be awarded:

Based on cabin class and at the point of rebooking of the new flight itinerary.

The passenger shall not be allowed to transfer and/or combine flexible tickets and/or voucher in any manner whatsoever.

Does not apply to CHD or INF tickets, nor to partially unused tickets.

At the moment of reissue, the amount of the original ticket and the bonus value will be considered.

(for tickets issued in DK,FI,NO&SE use the local currency amount):

ECO Cabin: 360DKK, 530SEK, 590NOK,45EUR,75SGD.

Premium ECO: 480DKK, 710SEK, 785NOK,60EUR,100SGD.

Business: 955DKK, 1420SEK, 1570NOK,125EUR,200SGD.

Suites/first: 2390DKK, 3550SEK, 3930NOK,320EUR,500SGD.