

Should you have purchased a ticket with TAP that has subsequently been cancelled, you can postpone your departure date without incurring any change fees. You may also postpone an uncancelled flight if the booking was issued on or before 15 May 2020 and the original departure date was scheduled for 30 September 2020 or before.

If your original flight was cancelled, you can book your new ticket up to 12 months after the issuance date of the original booking and fly up to 28 February 2021. In the case of partially used bookings, if you were able to travel on any of the flights in your booking, you can travel up to 30 December 2020 or by the validity date of the original ticket (12 months from date of issue), whichever is sooner. In both cases (unused and partially used flights), you can rebook your flight for the same route or another city within the same country. Rebooking should always be done with TAP and in the same cabin class. In any case, you will not be required to pay the difference in price, or any additional change fees.

If your original flight has not been cancelled, you can book your new ticket up to 31 August 2020 and fly on or before 28 February 2021. In the case of partially used bookings, if you were able to travel on any of the flights in your booking, you can travel up to 30 December 2020 or by the validity date of the original ticket (12 months from date of issue), whichever is sooner. In both cases, you will be granted a discount of up to USD100 on your next booking (USD100/CAD100 discount on long-haul flights: United States, Canada, Brazil, Venezuela, Luanda and Maputo and USD25/CAD25 discount on medium-haul flights Flights within Portugal, Europe and Africa, excluding Luanda and Maputo) and you can choose the destination of your choice. Either if you book the same route or a different one, you will be required to pay the fare difference where applicable, but you will not incur any change fees.